



AF 2133
#18/6-2-04
u Jane

Appl. No. 09/815,441
Amdt. dated May 17, 2004
Reply to Office Action of March 18, 2004

CERTIFICATE OF MAILING

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[Signature]
Attorney for Applicant(s)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/815,441
Applicant : David Arthur Eatough et al.
Title : METHOD AND APPARATUS TO PERFORM
CUSTOMIZED ERROR HANDLING
Filed : March 22, 2001
TC/A.U. : 2133
Examiner : Dipakkumar B. Gandhi
Docket No. : 42390P11037
Customer No. : 21552

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AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action mailed March 18, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.